



State of Alaska

Office of the Attorney General
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Office Use Only

Comp. # _____
I.C. _____
Prac. Code: _____
Analyst: _____
Disp. Code: _____
Date Rec'd: _____

CONSUMER COMPLAINT

READ THE FOLLOWING BEFORE COMPLETING THE COMPLAINT FORM

In filing this complaint, I understand:

1. The Attorney General is not my private attorney and cannot provide legal advice to me.
2. I authorize the Attorney General to send this complaint to the business or organization named below, or to refer the complaint to other appropriate agencies.
3. The information in this complaint is true and correct to the best of my knowledge.

CONSUMER INFORMATION		BUSINESS INFORMATION	
Name: (First) _____ (Last) _____ Age: _____ Mr. Mrs. Ms. <input type="radio"/> <input type="radio"/> <input type="radio"/>		Business or Organization Your Complaint is Against: _____	
Address: _____ Apt. #: _____		Address: _____	
City, State, Zip _____		City, State, Zip _____	
Work Phone #: _____ Home #: _____		Phone #: _____	Email address: _____
Email address: _____		Contact Person: _____ Website Address: _____	

INFORMATION ABOUT THE TRANSACTION OR EVENT

Date of transaction or event: _____

Did you sign a contract? _____ If so, please attach a copy.

Product or service involved: _____

Amount paid: \$ _____ Paid By: Cash Check Credit Card Loan

Did you see or hear an advertisement for the product or service? If so, where and when? _____

First contact between you and the company: (check one)

Where did the transaction take place: (check one)

- Person came to my house
- I telephoned the company
- I responded to a radio/tv ad
- I received information in the mail
- I went to the company's place of business
- I received a telephone call from company
- Internet
- Other (explain) _____

- Over the phone
- At home
- At the company
- By mail
- Internet
- Other (explain) _____

RESOLUTION SOUGHT

What would you consider a satisfactory resolution to this matter?

- Refund Product Delivery Service Performed Other (explain) _____

If you are seeking a refund, please state the amount: \$ _____

- I am not seeking a resolution to this matter, but am filing a complaint for reporting purposes only.

